THIS NOTICE IS TO ALL PATIENTS WITH DENTAL INSURANCE AT THE OFFICE OF

GINA JOHNSON-HIGGINS, DMD, PSC REGARDING A POSSIBLE DATA BREACH BY THE

CLAIMS PROCESSING CLEARING HOUSE.

The office of Gina Johnson-Higgins, DMD, PSC utilizes Henry Schein One as our practice management software. Henry Schein One, in turn, utilizes a third party (Change Healthcare) to process electronic dental claims. Please read the following information that was emailed to our office on

July 29, 2024 from Henry Schein One:

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| As you are likely aware, Henry Schein One’s prior clearinghouse partner, Change Healthcare (CHC), experienced  a criminal cyberattack in February of this year. While Henry Schein One systems were not compromised, CHC  has indicated that patient data has been exfiltrated from its environment. Based on CHC’s analysis to date, a small  percentage of Henry Schein One customer’s patient data was affected (at this time, less than 1%), but because  CHC is not able to tie affected individuals to practices we are providing this notice to all Henry Schein One  practice management customers that utilized claims or eligibility services through CHC. |
| CHC has provided a HIPAA substitute notice with additional information here: (COPY AND PASTE THIS LINK  INTO YOUR BROWSER)  [**https://info.henryscheinone.com/e/791263/hipaa-substitute-notice/4x4f1/557256078/h/sRQFlQ1hmYLxOkKQCGhv1wgFsqb0bhlGYyWtpTyHnaI**](https://us-east-2.protection.sophos.com?d=henryscheinone.com&u=aHR0cHM6Ly9pbmZvLmhlbnJ5c2NoZWlub25lLmNvbS9lLzc5MTI2My9oaXBhYS1zdWJzdGl0dXRlLW5vdGljZS80eDRmMS81NTcyNTYwNzgvaC9zUlFGbFExaG1ZTHhPa0tRQ0dodjF3Z0ZzcWIwYmhsR1l5V3RwVHlIbmFJ&i=NjBjYTA0YjYwYjFkMWIwZWM5ODU0MzA3&t=eUhLN3FwRGY4Y3JKM0YyejViVmhCUkxXMTh6VndKN0VLbXNUdExXOHZpYz0=&h=7269ffa7175f46c5bd6d1b34ae0556f1&s=AVNPUEhUT0NFTkNSWVBUSVaHUOi3wbxc7nyzZ7qO1ErTY985MV5doREXvtQQxOxKzKJS716K5ANulCekC5QPeZKiOVaflQHBJlsY7aLfgvx3clvVnOiaQWYeAwN9jHcObA). The notice includes  a description of information which may have been involved based on CHC’s review to date, a toll-free call  center number, and information on complimentary credit monitoring and identity protection services available  to all individuals. CHC recommends that covered entities post a link to the substitute notice on their home  page for at least 90 consecutive days. |
| Beginning in late July, CHC has informed us that CHC will send direct notice (written letters) to affected  individuals for whom CHC has a sufficient address.   CHC will make HIPAA and state attorney general  notifications as required by state law on behalf of covered entities as a delegate. You do not need to do  anything for CHC to process required notifications. CHC will proceed as a delegate on your behalf to  provide the following notifications: |
| * HIPAA substitute notice * HIPAA media notice * OCR report, when data review is completed * Individual notifications under HIPAA and state law, for impacted individuals with sufficient information * Impacted individuals with an unknown or insufficient address will be provided notice via substitute notice * Notice to state attorneys general as appropriate |

If your patients would like additional information regarding the cyberattack or the complimentary credit monitoring and identity protection services, you can refer them to the CHC substitute notice at the link above. If you have any questions, please contact CHC directly as set forth in the notice.

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